Environment Department Occupational Health and Safety Bureau 525 Camino de los Marquez, Suite 3 Santa Fe NM 87505

Phone: (505) 476-8700 Fax: (505) 476-8734



Citation

Citation and Notification of Penalty

To: **Inspection Number:** 1682796

Inspection Date(s): 06/01/2023-06/01/2023 AND ITS SUCCESSORS

Issuance Date: 10/17/2023 Fort Mill, SC 29707

Inspection Site:

COMPUCOM SYSTEMS, INC.

8106 CALVIN HALL ROAD

violation(s) described in this 1600 Rio Rancho Blvd SE Notification of Penalty is (are) alleged to have occurred Rio Rancho, NM 87124 on or about the day(s) the inspection was made unless

otherwise indicated within the description given below. This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The penalty(ies) listed herein is (are) based on these violations. You must abate the violations referred to in this Citation by the dates listed and pay the penalties proposed, unless within 15 working days (excluding

weekends and Federal holidays) from your receipt of this Citation and Notification of Penalty you mail a notice of contest to the Environment Department, Occupational Health and Safety Bureau at the address shown above. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.

Posting-The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer. The penalty dollar amounts need not be posted and may be marked out or covered up prior to posting.

Informal Conference- An informal conference is not required. However, at the request of an employer, affected employee, or representative of employees, the Bureau Chief or the Bureau Chiefs designee may hold an informal conference. At this conference any issues raised by an inspection, citation, proposed penalty, proposed petition for modification of abatement date or proposed petition for variance may be discussed. If you intend to request an informal conference, take care to schedule it early enough to allow time to contest after the informal conference discussion, should you decide to do so.

When the conference is requested by an employer, an affected employee or representative shall be afforded an opportunity to participate, at the discretion of the Bureau Chief or Bureau Chiefs designee. When the conference is requested by an employee or representative of employees, the employer shall be afforded an opportunity to participate, at the discretion of the Bureau Chief or Bureau Chiefs designee.

The request for an informal conference and the informal conference meeting shall not extend or modify in any manner:

- 1) an abatement date established in the citation;
- 2) the deadline for an employer to file a notice of contest:
- 3) any other filing deadline related to the citation; or
- 4) any matter pending before the bureau.

Once an employer files a notice of contest, a petition for modification of the abatement date, a request for a commission hearing, a petition for variance, or other filing with the Occupational Health and Safety Review Commission or the Environment Department, the opportunity for an informal conference is no longer available.

Right to Contest- You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. Unless you inform the Bureau Chief in writing that you intend to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency. It is recommended that the Notice of Contest be filed via "Certified Mail".

Penalty Payment- Penalties are due within 15 working days of receipt of this notification unless contested. Make your check or money order payable to the Environment Department, Occupational Health and Safety Bureau. Please indicate the Inspection Number on the remittance.

OSHA does not agree to any restrictions or conditions or endorsements put on any check or money order for less than the full amount due, and will cash the check or money order as if these restrictions, conditions, or endorsements do not exist.

Notification of Corrective Action - For violations which you do not contest, you should notify the Occupational Health and Safety Bureau (OHSB) that each cited violation has been abated. To certify abatement, you should complete the "Description of Corrective Action Taken" box which follows each citation and sign the statement on the last citation page. You are not required to certify abatement if the compliance officer observed that abatement has occurred during the on-site inspection. The citation may indicate that you should submit additional documentation such as photographs, purchase orders, copies of written programs, etc. Failure to return all completed forms and documents to the Program Manager no later than 10 days after the abatement date may result in additional penalties.

You are also required to inform your employees about abatement activities by posting a copy of each document submitted to OHSB or a summary of the document near the place where the violation occurred. Documents <u>must remain posted for 3</u> working days after submission to OHSB.

Employer Discrimination Unlawful- The law prohibits discrimination by an employer against an employee for filing a complaint or for exercising any rights under this Act. An employee who believes that he/she has been discriminated against may file a complaint no later than 30 days after the discrimination occurred with the Environment Department, Occupational Health and Safety Bureau at the address shown above.

Notice to Employees - The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the Environment Department, Occupational Health and Safety Bureau at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

Please note that your facility will appear on the Department's Enforcement Watch as a result of this Citation and Notification of Penalty (see: https://www.env.nm.gov/enforcement-watch/). Further, the Department will issue a press release to local media highlighting your facility as appearing on this webpage. Your facility will remain on the Enforcement Watch website as an active matter until this matter is fully resolved, including the payment of the assessed civil penalty.

Environment Department Occupational Health and Safety Bureau



525 Camino de los Marquez, Suite 3

Santa Fe, NM 87505 Inspection Date(s): 06/01/2023-06/01/2023

Citation and Notification of Penalty

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

Inspection #:

1682796

<u>Citation 1 Item 1</u> Type of Violation: **Serious**

NMAC 11.5.2.9

29 CFR 1910.95(b)(1): When employees are subjected to sound exceeding those listed in Table G-16, feasible administrative or engineering controls shall be utilized. If such controls fail to reduce sound levels within the levels of Table G-16, personal protective equipment shall be provided and used to reduce sound levels within the levels of the table.

On or about 06-01-2023, CompuCom employees were required to perform maintenance on servers in Fab 7-2nd floor-Frontier lab data center were subjected to sound levels exceeding those listed in Table G-16 of Subpart G of 29 CFR 1910 as follows:

- a. Data Technician The employee was exposed to a sound level at 240.7% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 96.3 dBA (8-hr TWA) for a 420 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- b. Data Technician The employee was exposed to a sound level at 171.1% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 93.9 dBA (8-hr TWA) for a 426 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- c. Data Technician The employee was exposed to a sound level at 561.5% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 102.4 dBA (8-hr TWA) for a 369 minute sample period. Exposure calculation includes a zero increment for the time not sampled.

Feasible administrative controls or engineering controls were not utilized to reduce sound levels.

Environment Department Occupational Health and Safety Bureau



1682796

525 Camino de los Marquez, Suite 3 Inspection #:

Santa Fe, NM 87505 Inspection Date(s): 06/01/2023-06/01/2023

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

| PROOF OF ABATEMENT: | |
|-----------------------------|--|
| Date Corrected: | |
| Describe Corrective Action: | |

Date By Which Violation Must be Abated: Proposed Penalty:

December 05, 2023 \$7,200.00

Environment Department Occupational Health and Safety Bureau



525 Camino de los Marquez, Suite 3

Santa Fe, NM 87505 Inspection Date(s): 06/01/2023-06/01/2023

Citation and Notification of Penalty

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

Inspection #:

1682796

<u>Citation 1 Item 2</u> Type of Violation: **Serious**

NMAC 11.5.2.9

29 CFR 1910.95(c)(1): The employer shall administer a continuing, effective hearing conservation program, as described in paragraphs (c) through (o) of this section, whenever employee noise exposures equal or exceed an 8-hour time-weighted average sound level (TWA) of 85 decibels measured on the A scale (slow response) or, equivalently, a dose of fifty percent. For purposes of the hearing conservation program, employee noise exposures shall be computed in accordance with appendix A and Table G-16a, and without regard to any attenuation provided by the use of personal protective equipment.

On or about 06-01-2023, CompuCom employees were required to perform maintenance on servers in Fab 7-2nd floor-Frontier lab data center were subjected to sound levels exceeding 85 dBA and did not maintain a continuing and effective hearing conservation program.

- a. Data Technician The employee was exposed to a sound level at 240.7% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 96.3 dBA (8-hr TWA) for a 420 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- b. Data Technician The employee was exposed to a sound level at 171.1% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 93.9 dBA (8-hr TWA) for a 426 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- c. Data Technician The employee was exposed to a sound level at 561.5% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 102.4 dBA (8-hr TWA) for a 369 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- d. Data Technician The employee was exposed to a sound level at 56.1% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 85.8 dBA (8-hr TWA) for a 387 minute sample period. Exposure calculation includes a zero increment for the time not sampled.

Environment Department Occupational Health and Safety Bureau



1682796

525 Camino de los Marquez, Suite 3 Inspection #:

Santa Fe, NM 87505 Inspection Date(s): 06/01/2023-06/01/2023

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

| PROOF OF ABATEMENT: | |
|-----------------------------|--|
| Date Corrected: | |
| Describe Corrective Action: | |

Date By Which Violation Must be Abated: Proposed Penalty:

December 05, 2023 \$7,200.00

Environment Department Occupational Health and Safety Bureau



525 Camino de los Marquez, Suite 3 Inspection #: 1682796

Santa Fe, NM 87505 Inspection Date(s): 06/01/2023-06/01/2023

Citation and Notification of Penalty

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

<u>Citation 1 Item 3</u> Type of Violation: **Serious**

NMAC 11.5.2.9

29 CFR 1910.95(g)(1): The employer shall establish and maintain an audiometric testing program as provided in this paragraph by making audiometric testing available to all employees whose exposures equal or exceed an 8-hour time-weighted average of 85 decibels.

On or about 06-01-2023, CompuCom employees were required to perform maintenance on servers in Fab 7-2nd floor-Frontier lab data center were subjected to sound levels exceeding those listed in Table G-16 of Subpart G of 29 CFR 1910. The employer did not maintain an audiometric testing program.

- a. Data Technician The employee was exposed to a sound level at 240.7% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 96.3 dBA (8-hr TWA) for a 420 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- b. Data Technician The employee was exposed to a sound level at 171.1% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 93.9 dBA (8-hr TWA) for a 426 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- c. Data Technician The employee was exposed to a sound level at 561.5% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 102.5 dBA (8-hr TWA) for a 369 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- d. Data Technician The employee was exposed to a sound level at 56.1% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 85.8 dBA (8-hr TWA) for a 387 minute sample period. Exposure calculation includes a zero increment for the time not sampled.

Environment Department Occupational Health and Safety Bureau



525 Camino de los Marquez, Suite 3

Santa Fe, NM 87505

Phone: (505) 476-8700 Fax: (505) 476-8734

Inspection #: 1682796

Inspection Date(s): 06/01/2023-06/01/2023

Issuance Date: 10/17/2023

| Citation | and | Notification | of Penalty |
|----------|-----|---------------------|------------|
|----------|-----|---------------------|------------|

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

| PROOF OF ABATEMENT: | |
|-----------------------------|--|
| Date Corrected: | |
| Describe Corrective Action: | |
| | |

Date By Which Violation Must be Abated: Proposed Penalty:

December 05, 2023 \$7,200.00

Environment Department Occupational Health and Safety Bureau



525 Camino de los Marquez, Suite 3

Santa Fe, NM 87505 Inspection Date(s): 06/01/2023-06/01/2023

Citation and Notification of Penalty

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

Inspection #:

1682796

Citation 1 Item 4 Type of Violation: **Serious**

NMAC 11.5.2.9

29 CFR 1910.95(k)(1): The employer shall train each employee who is exposed to noise at or above an 8-hour time weighted average of 85 decibels in accordance with the requirements of this section. The employer shall institute a training program and ensure employee participation in the program.

On or about 06-01-2023, CompuCom employees were required to perform maintenance on servers in Fab 7-2nd floor-Frontier lab data center were subjected to sound levels exceeding 85 dBA and did not train each employee exposed to noise at or above an 8 hour - TWA 85 dBA. The employer did not institute a training program on hearing conservation.

- a. Data Technician The employee was exposed to a sound level at 240.7% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 96.3 dBA (8-hr TWA) for a 420 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- b. Data Technician The employee was exposed to a sound level at 171.1% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 93.9 dBA (8-hr TWA) for a 426 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- c. Data Technician The employee was exposed to a sound level at 561.5% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 102.5 dBA (8-hr TWA) for a 369 minute sample period. Exposure calculation includes a zero increment for the time not sampled.
- d. Data Technician The employee was exposed to a sound level at 56.1% of the permissible daily dose level, when measured with a 90 dB threshold, or an equivalent sound level of approximately 85.8 dBA (8-hr TWA) for a 387 minute sample period. Exposure calculation includes a zero increment for the time not sampled.

Environment Department Occupational Health and Safety Bureau



525 Camino de los Marquez, Suite 3 Inspection #: 1682796

Santa Fe, NM 87505 Inspection Date(s): 06/01/2023-06/01/2023

Company Name: COMPUCOM SYSTEMS, INC.
Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

PROOF OF ABATEMENT:

Date Corrected:

Describe Corrective Action:

Date By Which Violation Must be Abated:
Proposed Penalty:

I attest that all corrective actions contained in this document are accurate and affected employees have been informed of the abatement.

Signature

Date

Environment Department Occupational Health and Safety Bureau



525 Camino de los Marquez, Suite 3

Santa Fe, NM 87505

Phone: (505) 476-8700 Fax: (505) 476-8734

Inspection #: 1682796

Inspection Date(s): 06/01/2023-06/01/2023

Issuance Date: 10/17/2023

Citation and Notification of Penalty

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

Pursuant to the New Mexico Environment Department Delegation Order dated March 24, 2023, the Cabinet Secretary has delegated the authority to issue this Citation and Notification of Penalty to the Occupational Health and Safety Bureau Chief.

DocuSigned by:

Gregory Marquez

-309D20B21A80461.

Gregory J. Marquez, Program Manager

Environment Department Occupational Health and Safety Bureau 525 Camino de los Marquez, Suite 3

Santa Fe NM 87505

Phone: (505) 476-8700 Fax: (505) 476-8734



INVOICE

Company Name: COMPUCOM SYSTEMS, INC.

Inspection Site: 1600 Rio Rancho Blvd SE Rio Rancho, NM 87124

Issuance Date: 10/17/2023

Summary of Penalties for Inspection Number: 1682796

| Citation 1 Item 1, Serious | \$7,200.00 |
|----------------------------|------------|
| Citation 1 Item 2, Serious | \$7,200.00 |
| Citation 1 Item 3, Serious | \$7,200.00 |
| Citation 1 Item 4, Serious | \$7,200.00 |

TOTAL PROPOSED PENALTIES:

\$28,800.00

Please remit payment promptly to this office for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: Environment Department, Occupational Health and Safety Bureau. Please indicate OHSB's Inspection Number (indicated above) on the remittance.

OHSB does not agree to any restrictions or conditions or endorsements put on any check or money order for less than full amount due, and will cash the check or money order as if these restrictions, conditions, or endorsements do not exist.

—DocuSigned by:

| Gregory Marquez | 10/17/2023 |
|-------------------------------------|------------|
| 309D20B21A80461 | |
| Gregory J. Marquez, Program Manager | Date |