

Michelle Lujan Grisham Governor

Howie C. Morales
Lt. Governor

NEW MEXICO ENVIRONMENT DEPARTMENT

Solid Waste Bureau

1190 Saint Francis Drive, Room N-2150 PO Box 5469 Santa Fe, NM 87502-5469 Telephone (505) 827-0197 www.env.nm.gov/solid-waste/



James C. Kenney
Cabinet Secretary

Jennifer J. Pruett
Deputy Secretary

Certified Mail – Return Receipt Requested No. 7019 1640 0000 7894 4141

February 5, 2021

Mary K. Bevier, CFO and Registered Agent Rehoboth McKinley Christian Health Care Services 1901 Red Rock Drive Gallup, New Mexico 87301

Re: Notice of Violation – Rehoboth McKinley Christian Hospital

Dear Ms. Bevier:

On January 12, 2021, the New Mexico Environment Department ("NMED") was notified of an unauthorized waste incident at the McKinley County Transfer Station ("MCTS"), Gallup, New Mexico, in which infectious waste was improperly transported to the MCTS within a City of Gallup solid waste collection vehicle. An inspection of the load identified the presence of four red biohazard bags. Three of the bags were determined to be empty and one of the bags held apparent infectious waste, including intravenous bags, blood transfusion kits, rubber gloves, blue cloth coveralls, facemasks, caps, bandage wrappers, plastic oxygen tubes and clear plastic tube containing or contaminated with apparent human blood, bloody liquid or other potentially infectious material ("OPIM"). The infectious waste was not properly segregated, containerized, manifested, transported, treated or disposed at a solid waste facility permitted to accept infectious waste.

On January, 13, 2021, RMCH's Environmental Services Director and Director of Plant Operations responded to the MCTS to inspect the medical waste. The inspection determined that the medical waste, including the used intravenous bags and dialysis equipment, was consistent with waste from the RMCH, and that lot numbers on the used intravenous bags matched the lot numbers for items used at the RMCH.

In consideration of the foregoing and the findings of NMED's investigation, the following violations of the New Mexico Solid Waste Rules ("SWR"), 20.9.2 – 20.9.10 NMAC, have occurred:

1. **Unauthorized disposal of special waste (infectious waste)** – On January 12, 2021, the RMCH improperly disposed of infectious waste at the MCTS, as evidenced by its transportation from the RMCH within a load of the hospital's municipal solid waste ("MSW") and its subsequent discovery at the MCTS – a solid waste facility that is not permitted to accept infectious waste.

The SWR, 20.9.2.10.A(1) NMAC, states that no person shall "dispose of solid waste except by means approved by the secretary and in accordance with [Environmental Improvement Board] regulations...". The SWR, 20.9.2.10.A(2) NMAC, states that no person shall "dispose of any solid waste in this state in a manner that the person knows or should know will harm the environment or endangers the public health, welfare or safety...". The SWR, 20.9.2.10.A(4) NMAC, states that no person shall "dispose of any solid waste, including special waste, in a solid waste facility when that facility's permit does not authorize the disposal of the particular type of solid waste in that facility...". The SWR, 20.9.8.8 NMAC states that "[t]he generator of special waste shall assure that the special waste is disposed of in a solid waste facility permitted to accept the special waste or treated at a permitted facility, prior to disposal, to render it non-special waste." The SWR, 20.9.8.13.D NMAC, further states that "[a]ll generators of infectious waste shall dispose of the infectious waste at a facility permitted to process, store or dispose of infectious waste."

2. **Failure to segregate infectious waste** – On or before January 12, 2021, the RMCH failed to segregate infectious waste by separate containment from other waste at the point of origin, as evidenced by its transportation from the RMCH within a load of the hospital's MSW and its subsequent discovery at the MCTS.

The SWR, 20.9.8.13.C(2) NMAC, states that "[i]nfectious waste shall be segregated by separate containment from other waste at the point of origin."

3. **Failure to contain infectious waste inside rigid containers** – On or before January 12, 2021, the RMCH failed to contain a biohazard bag holding infectious waste within a rigid container, as evidenced by its transportation from the RMCH within a load of the hospital's MSW, without the use of a rigid container, and its subsequent discovery at the MCTS.

The SWR, 20.9.8.13.C(3) NMAC, states that "[e]xcept for sharps, infectious waste shall be contained in plastic bags inside rigid containers."

4. **Failure to manifest special waste (infectious waste)** – On January 12, 2021, the RMCH failed to assure the use of a special waste manifest, as evidenced by the transportation of infectious waste from the RMCH within a load of the hospital's MSW, without an accompanying special waste manifest, and its subsequent discovery at the MCTS.

The SWR, 20.9.8.10.F NMAC, states that "[a]ny generator or hauler of special waste shall assure that a manifest in accordance with 20.9.8.19 NMAC accompanies each load of special waste originating in or to be disposed in New Mexico...".

Pursuant to the NMED Delegation Order dated September 14, 2020, the Cabinet Secretary has delegated the authority to issue Solid Waste Bureau ("SWB") Notices of Violation to the Chief of the SWB in the Resource Protection Division. The NMED is seeking your voluntary cooperation in the immediate correction of these violations. Please respond in writing within 10 calendar days of receipt of this notice as to what action you have taken, or plan to take, to correct the violations. Send your response to George W. Akeley, Jr. ("Chuck"), Manager, Enforcement Section, Solid Waste Bureau, NMED District I, 121 Tijeras Avenue NE, Suite 1000, Albuquerque, New Mexico 87102-3400. Alternately, you may send a signed,

Mary K. Bevier Page 3 of 3 February 5, 2021

written response via electronic mail to chuck.akeley@state.nm.us. The failure to assure corrective action or continued non-compliance will result in additional enforcement action.

NOTICE

The NMED reserves its right to pursue additional enforcement action for the above violations, including the issuance of an Administrative Compliance Order compelling compliance and assessing a civil penalty of up to \$5,000 per day, per violation.

All documentation submitted to NMED's SWB related to this Notice of Violation must include the following certification, signed by you or a delegated responsible official:

"I certify under penalty of law that this document and all its attachments were prepared under my directions or supervision according to a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for the gathering of the information, the information submitted is, to the best of my knowledge and belief, true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

If you have any questions, please contact Mr. Akeley at (505) 670-3283 or chuck.akeley@state.nm.us.

Sincerely,

Joan M. Snider Chief, Solid Waste Bureau

Enclosure – Copy of NWNMRSWA's Incident Report

JMS:gwa:jr:gwa

cc: Chuck Akeley, Manager, Enforcement Section, Solid Waste Bureau [via electronic mail]
Teri D. Monaghan, Enforcement Coordinator, Solid Waste Bureau [via electronic mail]
Jaime Rodriguez, Enforcement Officer, Solid Waste Bureau [via electronic mail]

Northwest New Mexico Regional Solid Waste Authority

101 Red Mesa Bluffs Drive • P.O. Box 1330 • Thoreau, New Mexico 87323

Tel. (505) 905-8400 • Fax: (505) 905-8401

January 14, 2021

Chuck Akeley

NMED - Solid Waste Bureau

Enforcement Section Manager

On 1-12-2021 at about 10:45 am unauthorized medical waste (red bags) was found in a load of trash being disposed of at McKinley County Transfer Station (MCTS) by City of Gallup solid waste truck #334 driven by Henry Crump.

MCTS staff was conducting a medical load inspection of the load when the red bags were found. The driver of the truck stated he had picked up trash from Gallup Indian Medical Center (GIMC), Genesis Healthcare Clinic, Red Rock Healthcare Clinic and Rehoboth McKinley Christian Hospital (RMCH). Three empty bio-hazard red bags and one red bag containing medical gloves, clothing, I V bags and tubing containing blood and other fluids were found. The contents of the entire load were inspected and no other unauthorized waste was found. The red bags were removed from the Transfer Station floor and placed in a Bio-Hazard Container.

Cameron Thomas, MCTS Supervisor, notified NWNMRSWA, Operations Manager Gary Ford and Gallup Solid Waste Department Supervisor, Anson Denetdale of the unauthorized waste.

I, Gary Ford, have talked with Housekeeping Supervisors from both RMCH and GIMC and it has been determined that the unauthorized waste originated from RMCH.

I have contacted Stericycle Inc and removal of the red bags from MCTS is scheduled for

1-21-2021. I will provide a copy of the manifest upon removal.

I have talked with Christopher Lang, Director of Plant Operations at RMCH. He says that RMCH is working to create new safeguards and additional training to prevent Biohazardous Waste from ending up in the regular trash. He will send the new/additional procedures to me when they are completed and I will forward them to you when I get them.

Gary Ford

NWNMRSWA, Operations Manager

McKinley County Transfer				SITE TICKET		GRID		WEIGHMASTER		
				03 00363756				MMCCABE		
NWNMRSWA Bx1330 ThoreauNM87323 (505)863-5776			147	DATE	E IN	DATE OUT	TIME IN	TIME OUT	VEHICLE	ROLL OFF
30 M - C M - 2000001				01/12/2	1 (01/12/21	10:40	10:40	CGL334	
002225 CITY OF GALLUP 110 WEST AZTEC-PO BOX 1270 GALLUP NM 87305				REFERENCE		ORIGIN				
				GIMC RMCH		MCKINLEY COUNTY				
Scale 1 Gross Wt. 42500 LB Stored Tare Wt. 37320 LB Not Weight 5420 LB				Inbound - Charge ticket						
QTY.	let Weight	5180 DESCRIP	TION			RATE	EXTE	NSION	FEE	TOTAL
2.59		CGL Misc Waste			3	38.000	98.4:	2	0.00	98.42
Operating hours 8AM to 4:30PM Monday thru Saturday This is to certify that this load does not contain any hazardous materials, medical waste or liquids of any type.				TAX SCALE FEE		0.00 0.00			NET AMOUNT 98.42 TENDERED CHANGE CHECK NO.	
WW6T1 TO REORDER	CONTACT CARO	LINA SOFTWARE (910) 799-6767	SIGNATU	JBE					(

NORTHWEST NEW MEXICO REGIONAL SOLID WASTE AUTHORITY INDICENT REPORT

DATE: 1-12-21
DATE OF INCIDENT: 1-12-21
TIME OF INCIDENT: 10 48 A.M.
LOCATION: Projecto 1 solid waste Facility - gally f
WEATHER CONDITION: Clark - Colp
EMPLOYEE INVOLVED: Harry CRange
OTHER'S INVOLVED:
NARRATIVE: Biological Bag Found
I HEARY CRUMP- SeliDWASTE DRIVER
city of gallyl was on Route and
and ficked up coads from, in oapely
genesis, GMIC, Red ROCK Clinic, RMCH
EMPLOYEE SIGNATURE: Hand Col
DISPOSITION WITNESS:
DATE: 1 - (2- 2 /

NORTHWEST NEW MEXICO REGIONAL SOLID WASTE AUTHORITY INDICENT REPORT

DATE: $\sqrt{-/2-3/}$
DATE OF INCIDENT: $1-12-21$
TIME OF INCIDENT: 10:48 AM
LOCATION: MCTS Warehouse
WEATHER CONDITION: Sunny +Clear
EMPLOYEE INVOLVED: Cameron Thomas
OTHER'S INVOLVED: Danie L. Rodriguez, Patrick Mettebay Ronald Bennett, Randy Leve & Henry Crump NARRATIVE: Haz MAT Bags Found
Daniel was doing a medical inspection and found red bio hazard bags. He Called me (comeron Thomas) over to inspect. I blocked off
the area and took pictures. I then moved
the bags to a safe area and had the rest
of the Load inspected. Nothing else was
found. I opened the bag to inspect the contents.
I found I.V. bags, Blood transfusion Kits, rubber
gloves, Cloth cover alls (blue), Caps, Face masks,
bandage wrappers, oxygen tubes & clear tubes with blood in them.
EMPLOYEE SIGNATURE:
DISPOSITION WITNESS:
DATE: 1-12-31

NORTHWEST NEW MEXICO REGIONAL SOLID WASTE AUTHORITY INDICENT REPORT

DATE:
DATE OF INCIDENT:
TIME OF INCIDENT:
LOCATION:
WEATHER CONDITION:
EMPLOYEE INVOLVED:
OTHER'S INVOLVED:
NARRATIVE:
Paitrick assisted and took pictures.
I (cameson Thomas) Called Gasy Ford to
inform him of what was found. I sent
the pictures to Gary Ford, I then
Placed the bags and contents in a
Sefe Container, Anson Denetdale the
Solid waste Dept Supervisor was also
informed
EMPLOYEE SIGNATURE:
DISPOSITION WITNESS:
DATE:









TREATMENT FACILITY

IN CASE OF EMERGENCY CONTACT: CHEMTREC 1-800-424-9300 CUSTOMER NO. 21132

MEDICAL WASTE TRACKING FORM NUMBER STANDARD MANIFEST 001-10-06-STD

MDAQ00ACXB 1. Generator's Name, Address and Telephone Number ATTN: Gary Ford McKinley County Transfer Stati 107 Haster Valley Road Gallap, NM 37301 1212021 (505) 290-1287 GENERATOR'S REGISTRATION # LMCH 6094079-009 CUSTOMER NUMBER CONTAINER TYPE 2C. NO. OF VOLUME 2B. 2D. 2A. DESCRIPTION OF WASTE CONTAINERS UN3291, Regulated Medical Waste, n.o.s. TB04/TY04/TB28/TY28 - 28 Gai Reusable Tub (3.7 cu ft) Cu Ft. UN3291, Regulated Medical Waste, n.o.s. 6.2, PGII TB01/TY01 - 30 Gal Reusable Tub (4.0 cu ft) Cu Ft. UN3291, Regulated Medical Waste, n.o.s. 6.2, PGII GENERATOR TB36/TY36 - 39 Gal Raumable Tub (5.61 cuft) Cu Ft. UN3291, Regulated Medical Waste, n.o.s. TB14/TY14 - 44 Gal Reusable Tub (5.9 cu ft) Cu Ft. UN3291, Regulated Medical Waste, n.o.s. BY24/BY24 - Corrugated Box (4.18 cu ft) Cu Ft. UN3291, Regulated Medical Waste, n.o.s. 6.2, PGII WWW.43AWY43 - Corrugated Box (4.3 cu ft) Cu Ft. UN3291, Regulated Medical Waste, n.o.s. RX36 - Corrugated Box (2.98 cu ft) Cu Ft. UN3291, Regulated Medical Waste, n.o.s. 6.2, PGII SH28 - 12 Gal Sharps Conbiner (1.5 cu ft) Cu Ft. UN3291, Regulated Methodic Waste, Inc. s. SG91 - 18 Gal Sharps Container (2.41 cu ft) Cu Ft. TOTALS > 3. Generator's Certification: "I hereby declare that the contents of this consignment are fully and accurately described above by the proper shipping name, and are classified, packaged, marked and labelled/placarded, and Cu Ft. are in all respects in proper condition for transport according to applicable international and national governmental regulations." Printed/Typed Name 4. TRANSPORTER 1 ADDRESS: (505)247-9454 PRIMARY This is a Through Shipment Applicable Permit Numbers: 1920 First St NW. 0101341 Albuquerque, NM 87102 TRANSPORTER CERTIFICATION: Receipt of medical waste as described above. Signature Print/Type Name 5. INTERMEDIATE HANDLER 2 / TRANSPORTER 2 ADDRESS: Phone #: TRANSPORTER 2 / INTERMEDIATE HANDLER Applicable Permit Numbers: Sterioyale 1920 First St NAV Albuquerque, NM 87102 Permit # NMED #0101341 INTERMEDIATE HANDLER / TRANSPORTER CERTIFICATION: Receipt of medical waste as described above. Print/Type Name Date TRANSPORTER 3 / INTERMEDIATE HANDLER 6. INTERMEDIATE HANDLER 3 / TRANSPORTER 3 ADDRESS: Phone #: Applicable Permit Numbers: INTERMEDIATE HANDLER / TRANSPORTER CERTIFICATION: Receipt of medical waste as described above. Print/Type Name. 7. DISCREPANCY INDICATION Transferred containers, cultito 8A. Designated Facility: 8B. Alternate Facility: 8C. Alternate Facility: 8D. Alternate Facility: Stericycle, Inc. (Autoclave) Stericycle, Inc. (incineral Stericycle, inc. (Autoclave) Stericycle, Inc. (Incinerator) **QU N. Fedboro Orive** 245 W. Lodge Or. 90 N. Foxboro Drive 1920 First St NAV. North Salt Lake, LIT 94054 Albuquerque, NM 87102 Tempe, AZ 85283 North Salt Lake, UT 940 (866) 783 - 7422 (801) 936 - 1171 (866) 783 - 7422 (801) 936 - 1171 3A-4486.1A-36 EPAIR TR079901.02 EPA# 3A-448LIA-36 TREATMENT FACILITY: I certify that I have been authorized by the applicable state agency to accept untreated medical wastes and that I have received the above indicated wastes in accordance with the requirement outlined in that authorization. Print/Type Name Signature Date

New Mexico Environment Department Solid Waste Bureau 1190 St. Francis Drive P.O. Box 5469 Santa Fe, New Mexico 87502-5469

Report of Investigation

Report By: Jaime Rodriguez, Enforcement Officer, EA-IV J.R. GWA

Report Date: February 1, 2021

Report Period: January 12, 2021 – January 21, 2021

Facility/Site/Individual(s):

Rehoboth McKinley Christian Health Care Services, Inc. ("RMCHCS"), Mary K. Bevier, Registered Agent and Chief Financial Officer, 1901 Red Rock Drive, Gallup, New Mexico 87301, (505) 863-7144 (*Generator*);

Rehoboth McKinley Christian Hospital ("RMCH"), Christopher Lang, Director, Plant Operations, RMCH, 1901 Red Rock Drive, Gallup, New Mexico 87301, (505) 863-7152 (*Generating Location*);

<u>City of Gallup Solid Waste Department</u>, 1820 Warehouse Lane, Gallup, New Mexico 87301, (505) 863-1212, Henry Crump, Vehicle Operator, Collection Vehicle No. 334 *(Transporter)*;

Northwest New Mexico Regional Solid Waste Authority ("NWNMRSWA"), Gary Ford, Operations Manager, 101 Red Mesa Bluffs Drive, P.O. Box 1330, Thoreau, New Mexico 87323, (505) 905-8402 (Owner/Operator of McKinley County Transfer Station); and

McKinley County Transfer Station ("MCTS"), Permit No. SWM-171004, 107 Hasler Valley Road, Gallup, New Mexico 87301, (505) 863-5776 (*Transfer Station*).

Introduction

General Information

1-1. This Report of Investigation ("ROI") documents activity by Jaime Rodriguez, Enforcement Officer, EA-IV, Solid Waste Bureau ("SWB"), New Mexico Environment Department ("NMED"), regarding violations of the New Mexico Solid Waste Act ("SWA"), NMSA 1978, Sections 74-9-1 to 42 (1990, as amended through 2011), and the New Mexico Solid Waste Rules ("SWR"), 20.9.2 – 20.9.10 NMAC, by the RMCHCS. The ROI documents an incident occurring on January 12, 2021, when infectious waste generated at the RMCH was comingled with its municipal solid waste ("MSW") and transported by the City of Gallup to the MCTS – a transfer station that is not permitted to accept infectious waste. Such improper management and disposal of infectious waste is contrary to the SWA, the SWR and represents a potential risk to human health.

Report of Inspection

Re: Rehoboth McKinley Christian Health Care Services

By: Jaime Rodriguez, NMED/SWB Report Date: February 1, 2021

History of Facility

- 1-2. The RMCHCS is a nonprofit, fully integrated health care system with 60 beds, two outpatient clinics, hospice, home health and outpatient behavioral health counseling services. The RMCHCS owns and operates the RMCH.
- 1-3. A review of SWB records disclosed prior instances of infectious waste mismanagement at the RMCH, resulting in formal enforcement action by the NMED, including the 2012 issuance of an Administrative Compliance Order ("ACO"), No. SWB 12-06 (CO), alleging four separate instances of the improper disposal of infectious waste at the MCTS during 2011. The RMCHCS paid \$15,000 in settlement of the 2012 ACO.

Inspection/Investigative Activities

Predication

2-1. On January 12, 2021, Gary Ford, Operations Manager, NWNMRSWA, notified the SWB of the arrival of a load of MSW containing infectious waste. As described below, it was subsequently determined that the infectious waste was generated at the RMCH. Jaime Rodriguez, Enforcement Officer, SWB, was notified of the incident on January 15, 2021 and began an inquiry.

<u>Investigation and Documentation</u>

2-2. On January 14, 2021, Mr. Ford provided a MCTS incident report (Exhibit 1) to the SWB. The report included copies of written statements, photographs and the corresponding MCTS disposal ticket. The incident report stated that a City of Gallup MSW collection vehicle (Vehicle No. 334) tipped a load of MSW at the MCTS on January 12, 2021. A waste screening inspection performed by Daniel L. Rodriguez, MCTS, disclosed the presence of four red biohazard bags (which are used for the containment of infectious waste at medical facilities). The vehicle's driver, Henry Crump, stated that his collection route included MSW collected at Genesis Healthcare Clinic, Gallup Indian Medical Center ("GIMC"), Red Rock Healthcare Clinic and at the RMCH.

The four biohazard bags were moved to a more isolated area and inspected by Mr. (Daniel) Rodriguez and Cameron Thomas, Supervisor, MCTS. Photographs documenting the bags and the

Report of Inspection

Re: Rehoboth McKinley Christian Health Care Services

By: Jaime Rodriguez, NMED/SWB Report Date: February 1, 2021

contained waste were taken. Three of the bags were determined to be empty and one of the bags held apparent infectious waste, including intravenous bags, blood transfusion kits, rubber gloves, blue cloth coveralls, facemasks, caps, bandage wrappers, plastic oxygen tubes and clear plastic tube containing or contaminated with apparent human blood, bloody liquid or other potentially infectious material ("OPIM"). Upon completion of the inspection, the infectious waste was placed in a biohazard-labeled rigid container pending collection by a registered commercial hauler authorized to transport infectious waste.

- 2-3. On January, 13, 2021, at approximately 11:00 AM, William Fladd, Environmental Services Director, RMCH, and Christopher Lang, Director, Plant Operations, RMCH, responded to the MCTS, met with Mr. Ford, and examined the infectious waste. The inspection ("bag check") determined that the medical waste, including the used intravenous bags and dialysis equipment, was consistent with waste from the RMCH. Messrs. Fladd and Lang verified that the lot numbers on the used intravenous bags matched the lot numbers for items used at the RMCH. Mr. Lang stated that RMCH was the only medical facility in the area capable of administering dialysis, so he was sure the infectious waste was generated at the RMCH.
- 2-4. On January 21, 2021, Stericycle, Inc. manifested **(Exhibit 2)** and transported the infectious waste generated by RMCH from the MCTS for treatment and disposal.

Summary of Findings

- 3-1. This report documents the following violations of the SWR by the RMCHCS:
- 1. **Unauthorized disposal of special waste (infectious waste)** On January 12, 2021, the RMCH disposed of infectious waste at the MCTS, a solid waste facility not permitted to accept infectious waste, in violation of the SWR, 20.9.2.10.A(1), 20.9.2.10.A(2), 20.9.2.10.A(4), 20.9.8.8 and 20.9.8.13.D NMAC, which require generators of infectious waste to safely dispose of infectious waste at a facility permitted to process, store or dispose of infectious waste;
- 2. **Failure to segregate infectious waste** On or before January 12, 2021, the RMCH failed to segregate infectious waste by separate containment from other waste at the point of origin, as evidenced by the transportation of infectious waste from the RMCH to the MCTS within the RMCH's MSW, in violation of the SWR, 20.9.8.13.C(2) NMAC, which requires infectious waste to be segregated by separate containment from other waste at the point of origin;

Report of Inspection

Re: Rehoboth McKinley Christian Health Care Services

By: Jaime Rodriguez, NMED/SWB Report Date: February 1, 2021

- 3. Failure to contain infectious waste inside rigid containers On or before January 12, 2021, the RMCH disposed of infectious waste at the MCTS without the use of a rigid container, in violation of the SWR, 20.9.8.13.C(3) NMAC, which requires infectious waste except for sharps to be contained in plastic bags inside rigid containers; and
- 4. **Failure to manifest special waste (infectious waste)** On January 12, 2021, the RMCH disposed of infectious waste without an accompanying special waste manifest, as evidenced by the unmanifested transportation of infectious waste from the RMCH to the MCTS within the RMCH's MSW, in violation of the SWR, 20.9.8.10.F NMAC, which requires any generator of special waste to assure that a manifest in accordance with 20.9.8.19 NMAC accompanies each load of special waste originating in or to be disposed in New Mexico.

Exhibits

4-1. The following items are attached to this report (cross-reference):

1.	MCTS Incident Report	(Ref. F	ara. 2	-2)
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2. Stericycle, Inc. Manifest, 1/21/2021 (Ref. Para. 2-4)

cc: Chuck Akeley, Manager, Enforcement Section, Solid Waste Bureau



Rehoboth McKinley

Christian Health Care Services

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MAR 26 2021

SOLID WASTE BUREAU

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February 22, 2021

George W. Akeley, Jr., Manager, Enforcement Section Solid Waste Bureau, NMED District I 121 Tijeras Avenue NE, Suite 1000 Albuquerque, New Mexico 87102-3400

RE: Response to Notice of Violation - Rehoboth McKinley Christian Health Care Services

Mr. Akeley,

This is in response to the Notice of Violation we received from your office. RMCHCS is committed to following all State and Federal guidelines. We are also very committed to ensure we deliver safe and quality care to our community. We also value our reputation in our community and want to ensure this will never occur again.

We therefore took action immediately upon learning of the circumstance as described in your letter as follows:

- An internal assessment was conducted to find the root cause of error.
- Once we recognized how this occurred, we placed safety procedures in our daily workflow to protect the segregation of infectious waste and ensure its safe transport.
- Our policies and procedures are updated with these changes that add multiple safeguards that will protect us from this error moving forward.
- The Environmental Services (EVS) Manager has completed training of these new processes with all of his staff.
- All EVS employees are currently enrolled into additional mandatory training through Stericycle.
- Our Infection Preventionist is retraining all nursing staff on segregation and handling of infectious waste.

Please let us know if you have any questions or would like additional information. We value our community partnership with you, and thank you for your notification.

Sincerely,

Christopher Lang

Director of Plant Operations, RMCHCS

"I certify under penalty of law that this document and all its attachments were prepared under my directions or supervision according to a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for the gathering of the information, the information submitted is, to the best of my knowledge and belief, true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."





SCHOOL NM 870

10 MAR 2021PM 4 L 03/10/2021

FIRST-CLASS MAIL

US POSTAGE \$006.969

ZIP 87301 041M11457523

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IM ENVIRONMENT DEP

NMED/EHB

Solid Waste Buream, NMED District 1 12.1 Tijeras ithenine nE, swite 1000 Alixaquerque, nm 87102-3400 George W. Mkelty, Jr.,